

1<sup>st</sup> July 2021

## Protection of Personal Information Act (POPIA) Notification

Dear Valued Customer and Supplier

As the South African Protection of Personal Information Act (POPIA) came into effect on 1 July 2021, **Valeo Thermal Commercial Vehicles South Africa** hereby notifies all customers, suppliers and third parties that it is in the process of becoming fully compliant.

POPIA is South Africa's equivalent of the European Union's General Data Protection Regulation (GDPR).

Whilst the GDPR governs the protection of personal data in EU and EEA Member States and came into effect on 25 May 2018; POPIA applies to all public and private bodies in South Africa.

POPIA is intended to promote the right to privacy while at the same time, protecting the flow of information and the right of access to information.

POPIA establishes the rights and duties of organisations to collect and use personal data for business, balanced against the right of individuals to have their personal details respected.

This notification explains how we obtain, use and disclose your personal information, in accordance with the requirements of POPIA. We are committed to protecting your privacy and ensuring that your personal information is collected and used properly, lawfully and transparently.

The personal information that **Valeo Thermal Commercial Vehicles South Africa** requires relates to names and surnames, birth dates, identity numbers, demographic information, occupation information, physical addresses, email addresses and telephone contact details. This information may be used for the verification of the customer, supplier and third-party details and where appropriate, to conduct credit checks.

We will use your personal information only for the purposes for which it was collected and will be processed for that purpose only.

VALEO THERMAL COMMERCIAL VEHICLES SOUTH AFRICA (PTY) LTD

Registration Number: 2000/024420/07

VAT Number: 4180193676

Tel: 27 11 608 – 0462

E-mail: [transfrig@transfrig.co.za](mailto:transfrig@transfrig.co.za)

[www.transfrig.co.za](http://www.transfrig.co.za)

Head Office

3 Frankenwald Drive, Linbro Business Park,  
2090 Republic of South Africa

P.O. Box 1365 Kelvin, 2054 Republic of South Africa

Directors

PW Solomon, C Müller, CS Nauleau

We may disclose your personal information to a service provider who may be involved in the delivery of our services to you. We have agreements in place to ensure that any external party we work with abides by the privacy requirements as required by the Act.

We may also disclose your information:

- Where we have a duty or a right to disclose in terms of law or industry codes; and
- Where we believe it is necessary to protect our rights.

We are legally obliged to provide adequate protection for the personal information we hold and to prevent any unauthorized access and/or use of personal information. We will continuously review our security controls and processes to ensure that personal information remains secure.

Our privacy policies and procedures cover:

- Physical security;
- Computer and network security;
- Access to personal information;
- Secure communications;
- Retention and disposal of information;
- Acceptable usage of personal information;
- Governance and regulatory issues;
- Monitoring access and usage of private information; and
- Investigating and reacting to security incidents.

Clients have the right to access, update, correct or delete the personal information we hold relating to them.

If you have any queries about this notice, need further information about our privacy practices, wish to withdraw consent or access or correct your personal information, please do not hesitate to contact us.

Nic Barrow has been appointed as our designated Information Officer and has registered with the Information Regulator.

Kind Regards



**Peter Solomon**  
**Managing Director**



**Nic Barrow**  
**Information Officer**

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